



KSAT is a service company where quality in our deliveries are extremely important. KSAT has operated a Quality Management System (QMS) certified according to the ISO 9001 standard since 2003. The Quality System is now ISO 9001:2015 certified, with no amendments.

KSAT has established a Quality Policy that governs day-to-day operations to ensure quality, continuous improvements and compliance with laws and regulations:

- Customer focus is the number one priority to the KSAT organization. Satisfied customers are essential to achieve our strategic goals. An open dialogue and a problem solving approach to challenges shall ensure good customer relations and continual improvement of our products and services.
- Every one of us is responsible for the quality of the work we do. Our Quality Management System is developed and implemented based on our experience and internationally recognized principles to ensure delivery of products and services according to customer requirements.
- New developments and operational services shall be governed by guidelines in our Long Term strategic plan and our competent and motivated employees.
- Priority is given to Health, Environment and Safety to meet the needs of our employees and requirements imposed by the authorities.